

OFERTA DE EMPLEO

Ref.: EM540

Fecha de publicación: 24/11/2015

Nombre de la empresa

ISG – International Service Group

Titulación requerida

Grado en Ingeniería informáticas

Requisitos específicos del puesto

We are currently looking for an experienced Customer Solution Developer for an aspiring and fast growing ecommerce company. Our client is currently expanding and is therefore looking for highly qualified people for his team.

If you fancy a challenging workplace and want to work in their headoffices in Germany please feel free to apply in this offer.

Your profile:

- The ability to develop customer-specific product enhancements by collecting customer information and analyzing customer needs
- Excellent communication skills in English - German is a plus Ability to analyze and break down complex technical problems and to explain them in comprehensible terms to people with varying levels of technical expertise
- Practical experience in the scripting language Ruby, preferably also in Python
- Solid knowledge of SQL
- Self-responsible and self-motivated , able to make own informed decisions
- Experience in working with a service desk system like OTRS or JIRA is a plus
- Support customers throughout the product on-boarding process in a cooperative and professional manner
- Proactively collect and analyze customer information to find the best solution adjusted to their needs
- Responsible for creating ad-hoc reports using customer and available inhouse data
- Maintain and develop tools needed for the team's daily business operations

Funciones a desempeñar

Fecha inicio prevista

Enero de 2.016

Horario	Jornada completa
Lugar	Alemania
Remuneración y tipo de contrato	Remuneración entre 50.000 y 60.000 Euros/bruto por año. Contrato indefinido
Otros datos de interés	<p>What we offer</p> <ul style="list-style-type: none"> • A successful company with an inspiring work environment within a young, dynamic team • To take responsibility and the opportunity to create the future on an international basis • Short and direct decision making based on a transparent and team oriented cooperate and leadership culture • Attractive salary and additional benefits

Las personas interesadas en formar parte del proceso de selección deberán enviar su CV a la siguiente dirección electrónica: emilio.redondo@isg.com